

Adding users to additional accounts

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Some users will need access to multiple accounts. If that is the case, after the user accepts the invitation for their main account, invite them to the additional accounts using the same email address as the main account.

The user will receive a notification email for each account invitation. These emails will not include a login link. They will look like this.

Access your new InsightStore Account

▷ Inbox x

civicscience <noreply@civicscience.c... 2:07 PM (1 minute ago) ☆ 😊 ↩ ⋮
to [redacted] | ▼

You have been invited to join [redacted] on InsightStore. No additional steps are needed — simply log in using your existing InsightStore credentials, and you will have access to both your current and new accounts.

To switch between your accounts, follow these steps: [\[Switching Accounts Guide\]](#).

If you have any questions or need help, contact your account manager or support team.