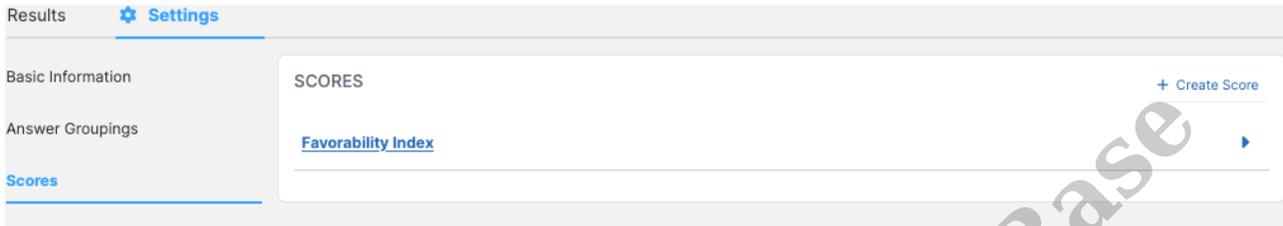


Modifying or deleting a score

03/06/2026 11:01 am EST

User-defined scores can be modified or deleted. To do so, select the question you want to alter a score for, then navigate to *Settings* > *Scores*. All user-defined scores for that question will be listed. Click on the score you want to modify or delete.



The screenshot shows a web interface for managing scores. On the left, there is a sidebar with 'Results' and 'Settings' (selected). The main content area is titled 'SCORES' and includes a '+ Create Score' button. A score entry is visible with the label 'Favorability Index' and a right-pointing arrow.

To modify the score, [edit the formula](#), validate it, and click the *Update* button.

To delete the score, click the *Delete* button at the bottom of the page.

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