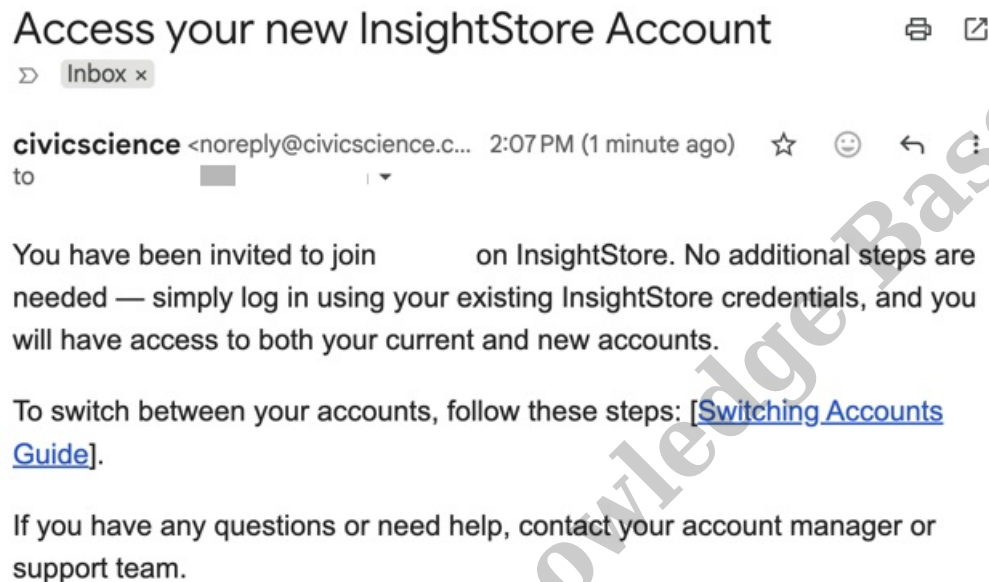


Invitations without a link

18/08/2026 2:50 pm EDT

Occasionally, a user will receive an account invitation without a registration link.

If it looks like this:



The user has access to another account

If a user whose email address is already associated with an InsightStore account is invited to join a new organization, the new organization's account permissions are added to that user's account. The user accesses it by [switching accounts](#).

There is no registration link in the emailed invitation, as no registration is required.

A media partner doesn't have a signed contract

If the organization is a media partner, our database may not yet reflect a signed contract. If a user without contract-signing privileges is added to the account, [a different flow will be used for that user](#).