

Organizations without a signed contract

09/08/2025 11:23 am EDT

If a user without contract-signing privileges is added to a media partner organization that does not yet have a signed contract, the new user will receive an email containing the following text:

You have been invited to join (organization name) on InsightStore. However, we noticed that there is currently no signed contract for your organization, which is preventing access to the account. To proceed, please reach out to your account manager to finalize the contract. Once completed, you'll be able to log in and access the account.

Contract required: Next steps to access your InsightStore account



Inbox x

◆ Summarize this email



CivicScience <noreply@civicscience.com>

9:23 AM (9 minutes ago)



to [redacted] [redacted] [redacted] [redacted] [redacted] [redacted] [redacted] [redacted] [redacted] [redacted]

You have been invited to join [redacted] [redacted] on InsightStore. However, we noticed that there is currently no signed contract for your organization, which is preventing access to the account.

To proceed, please reach out to your account manager to finalize the contract. Once completed, you'll be able to log in and access the account.

After the contract is finalized, the new user must be manually [reinvited](#) to join the InsightStore.