Question quotas and durations

08/12/2025 2:30 pm EDT

As of June 2, 2025, several changes have been made to response quotas and question durations.

First, when deploying engagement questions, the user must

• specify a one-time quota of 1000 or fewer responses1

or

• specify an end date that is no more than 8 days after the start date.

When creating one-time deployments of value questions, users must

• specify a maximum quota of 3000

and

• specify an end date no more than 1 month after the start date.

When creating recurring deployments of value questions, users must

• specify a maximum end date no more than 1 year from the start date

and

• specify a maximum quota that works out to no more than 100 per day (100 max for daily recurring deployments, 700 max for weekly recurring deployments, and 3000 max for monthly recurring deployments).

If these durations and quotas do not suit your needs, please contact your account manager.

1. Daily, weekly, and monthly quotas are no longer available for engagement questions.