

Password requirements

03/24/2026 3:48 pm EDT

Your InsightStore password must meet the following requirements:

1. It must have at least eight (8) characters
2. It must use three (3) of the following four (4) types of characters
 - a. Uppercase letters
 - b. Lowercase letters
 - c. Numbers
 - d. At least one of these special characters: !@#%&*

Please [contact support](#) if you experience any issues setting or resetting your password.

CivicScience Knowledge Base