IQPoll plugin installation

07/14/2025 9:22 am EDT

Before installation

It is highly recommended that you back up your site before adding this (or any other) plugin. Although conflicts with other plugins and themes are rare, they can occur, and a backup is the fastest way to return the site to its previous state.

If the site becomes inoperative after installation for any reason, it can be restored to its original state by deleting the plugin directly using FTP or through your web host's online control panel (like cPanel).

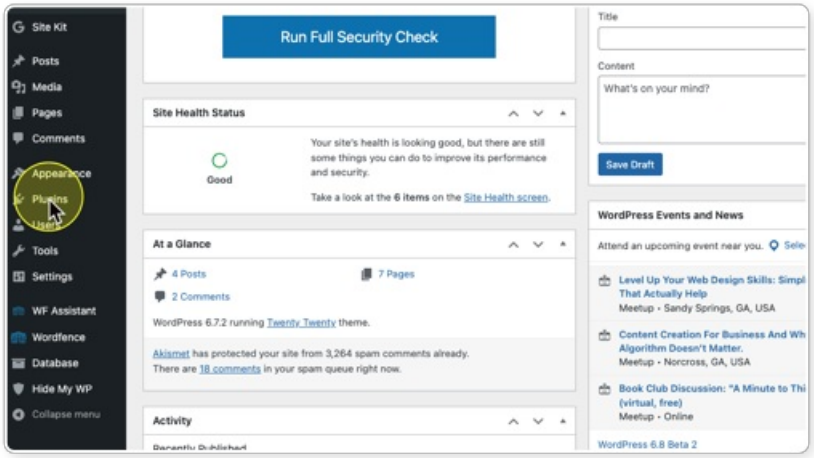
> Some users have experienced an issue with the security plugin WordFence when activating the IQPoll plugin. We've provided troubleshooting instructions.

Acquiring the plugin

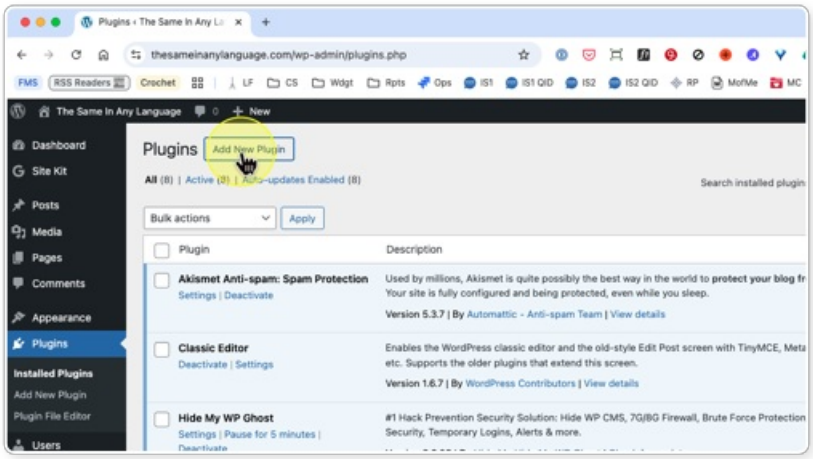
Request the plugin file from your account manager.

Steps for installation

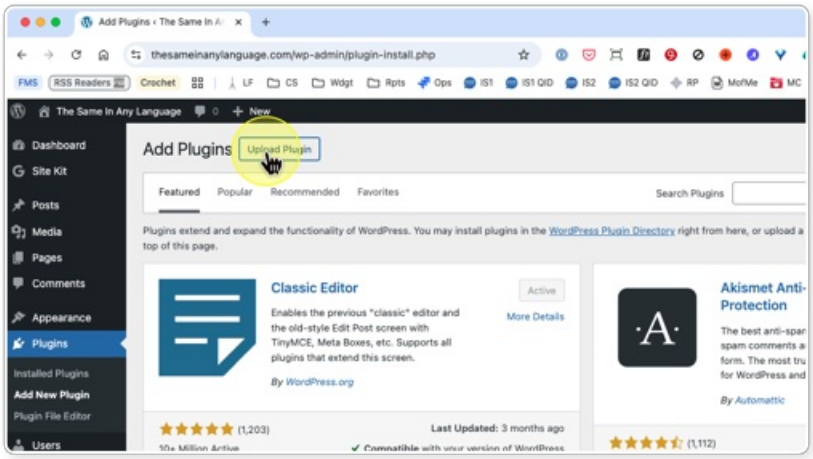
1. Log in to an admin account for your WordPress site.
2. Select *Plugins* from the admin menu.



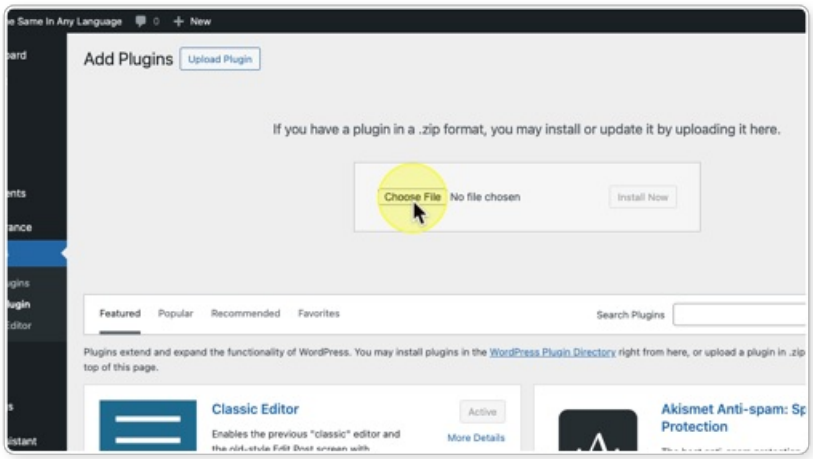
3. Select the *Add New* button at the top of the *Plugins* page.



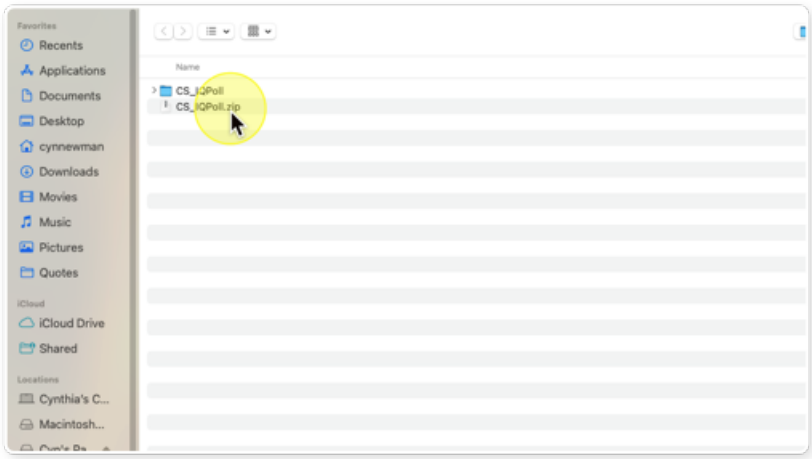
4. Select *Upload Plugin* from the *Add Plugins* page.



5. Select *Choose File* from the *Add Plugins* page.



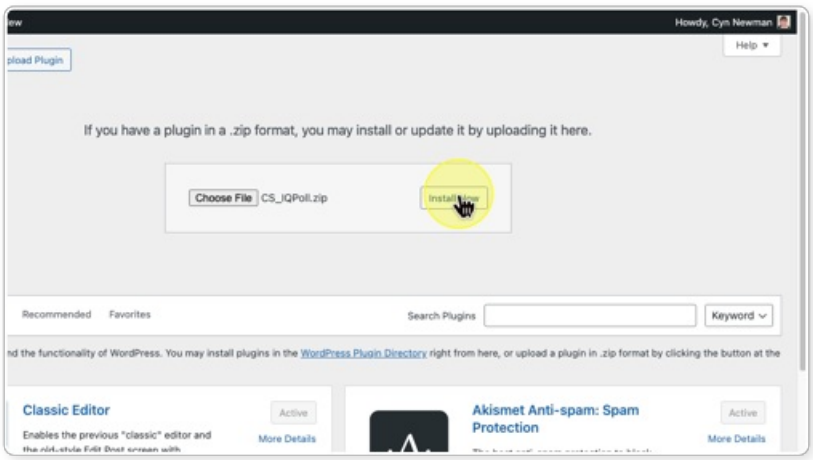
6. Select the *CS_IQPoll.zip* file from the selection pop-up screen.



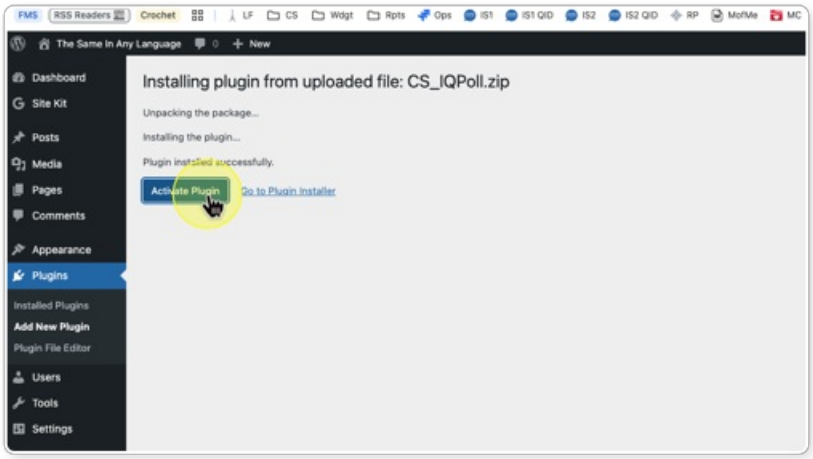
7. Select *Open* from the selection pop-up screen.



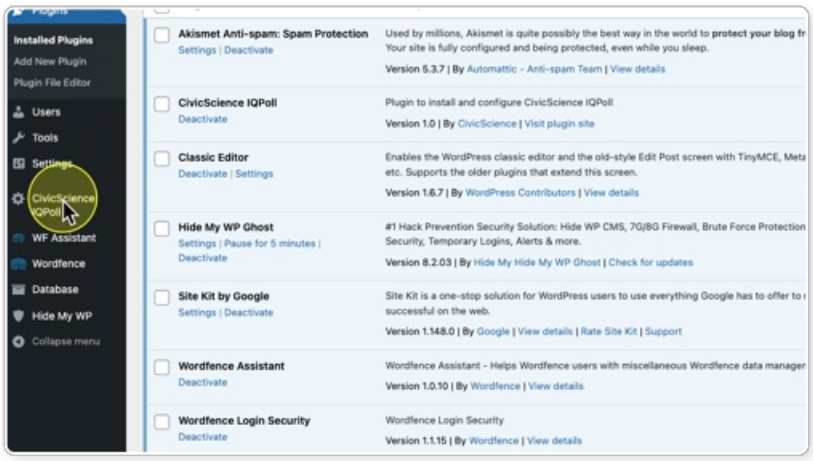
8. Select *Install Now* from the *Add Plugins* page.



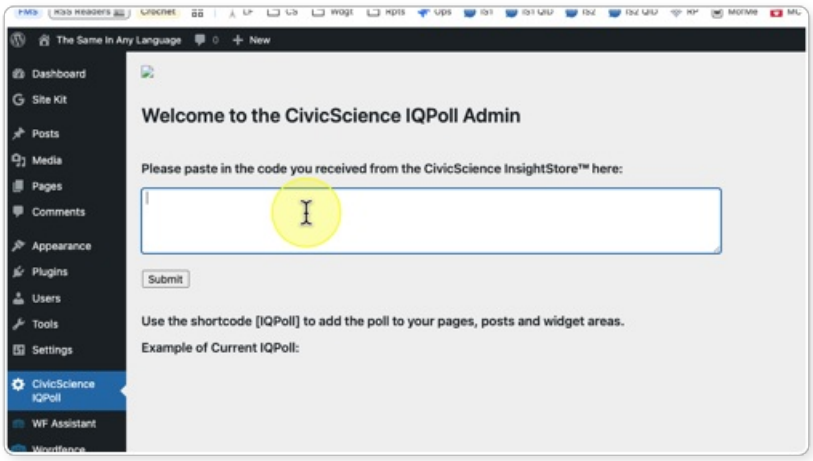
9. Select *Activate Plugin* from the *Installation* screen.



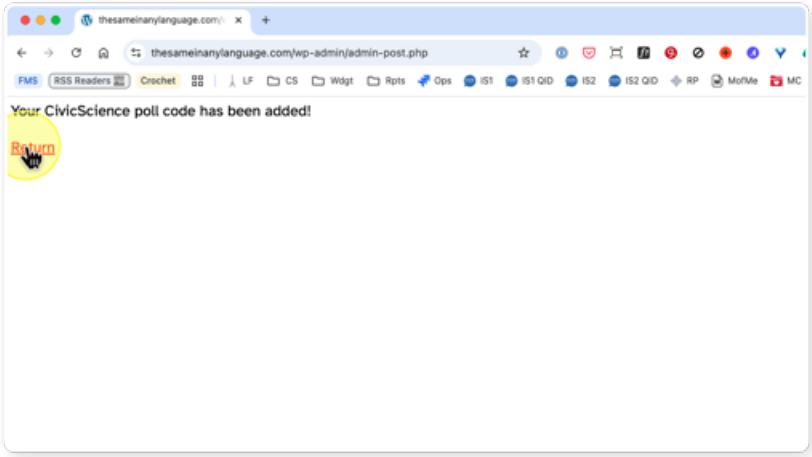
10. Select *CivicScience IQPoll* from the *Admin* menu.



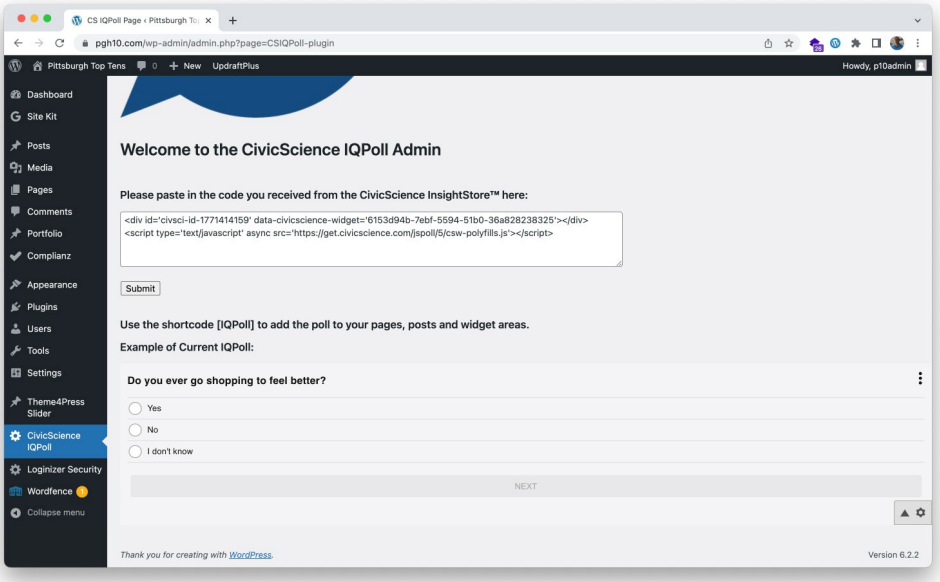
11. Paste in the code you received from CivicScience in the selection box and click Submit.



12. You should receive the message *Your CivicScience poll code has been added!* Click *Return*.



13. Scroll down to see an example of the current IQPoll.



14. Paste the shortcode [IQPoll] wherever you want the poll to appear on the site. It will work in posts, pages, and widget areas.