


# Password reset requests

01/31/2024 1:59 pm EST

If you misplace or forget your InsightStore password, there's no need to worry. You can reset it easily with access to the associated email account.

First, go to the [InsightStore login page](#).

Don't have an account? [Create one now.](#)  
Forgot password? [Reset](#)

[Help & FAQ](#)  
[Contact Us](#)

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Click on the *Forgot password?* [Reset](#) link. You will be taken to the [password reset request page](#). Enter your email address in the *Email* field, then use the *Request Password Reset* button.

[← Return to Login](#)

[Help & FAQ](#)  
[Contact Us](#)

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You will see this message:

✓ Your password has been reset. We have sent you an email with a temporary password, and will walk you through setting up a new password. Please check your email now for additional instructions.

You will then receive an email from [noreply@civicscience.com](mailto:noreply@civicscience.com).

## Reset your InsightStore password Inbox x

**CivicScience** <noreply@civicscience.com> 

to [redacted]

Hi [redacted],

Your password reset request has been received. Your temporary password is

[redacted]

Please click [here](#) to reset your InsightStore password.


If you have any questions, email [support@civicscience.com](mailto:support@civicscience.com)


Thanks,


The CivicScience Team

Click on the *here* link to reset your password. You'll see this form on the next page. Fill in your email address, the temporary password in the email you received, and your new password (twice). Then, use the *Reset Password* button.

Email

Temporary Password 

New Password 


Confirm New Password 

**Reset Password**

[Help & FAQ](#)  
[Contact Us](#)

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You'll see this message:


 Your password has been changed successfully.

You may now [log in](#) using your new password.

You will also receive a final email from [noreply@civicscience.com](mailto:noreply@civicscience.com).

**InsightStore Password Reset** Inbox x

**CivicScience** <noreply@civicscience.com>  

Hi ,

Your InsightStore password has successfully been reset!

Didn't make this change? Click [here](#) to reset your InsightStore password. Please contact us **immediately** by emailing [support@civicscience.com](mailto:support@civicscience.com) to ensure your account is secure.

Thanks,

The CivicScience Team

