

# Forgotten password reset requests

03/26/2026 10:16 am EDT

If you misplace or forget your InsightStore password, there's no need to worry. You can reset it easily if you have access to the associated email account.<sup>1</sup>

First, go to the [InsightStore login page](#).

Email or Username

Password

Login

Don't have an account? [Create one now.](#)  
Forgot password? [Reset](#)

[Help & FAQ](#) | [Contact Us](#) | InsightStore © 2026, CivicScience

Click on the *Forgot password? Reset* link. You will be taken to the [password reset request page](#). Enter your email address in the *Email* field, then use the *Request Password Reset* button.

Email

Request Password Reset

← Return to Login

Having trouble? [See this article.](#)

[Help & FAQ](#) | [Contact Us](#) | InsightStore © 2026, CivicScience

You will see this message:

✓ Your password has been reset. We have sent you an email with a temporary password, and will walk you through setting up a new password. Please check your email now for additional instructions.

You will then receive an email from [noreply@civicscience.com](mailto:noreply@civicscience.com).

## Reset your InsightStore password Inbox x

**CivicScience** <noreply@civicscience.com> 

to [redacted]

Hi [redacted],

Your password reset request has been received. Your temporary password is

[redacted]

Please click [here](#) to reset your InsightStore password.

If you have any questions, email [support@civicscience.com](mailto:support@civicscience.com)

Thanks,

The CivicScience Team

Click on the *here* link to reset your password. You'll see this form on the next page. Enter your email address, the temporary password from the email you received, and your new password<sup>2</sup> (twice). Then, use the *Reset Password* button.



**Reset Password**

[Help & FAQ](#)

[Contact Us](#)

You'll see this message:

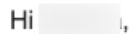
✓ Your password has been changed successfully.

You may now [log in](#) using your new password.

You will also receive a final email from [noreply@civicscience.com](mailto:noreply@civicscience.com).

## InsightStore Password Reset Inbox x

**CivicScience** <noreply@civicscience.com>    
to 

Hi ,

Your InsightStore password has successfully been reset!

Didn't make this change? Click [here](#) to reset your InsightStore password. Please contact us **immediately** by emailing [support@civicscience.com](mailto:support@civicscience.com) to ensure your account is secure.

Thanks,

The CivicScience Team

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1. If you don't have access to the email address associated with your account, please [contact support](#).
  2. Your new password must [meet these requirements](#).
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